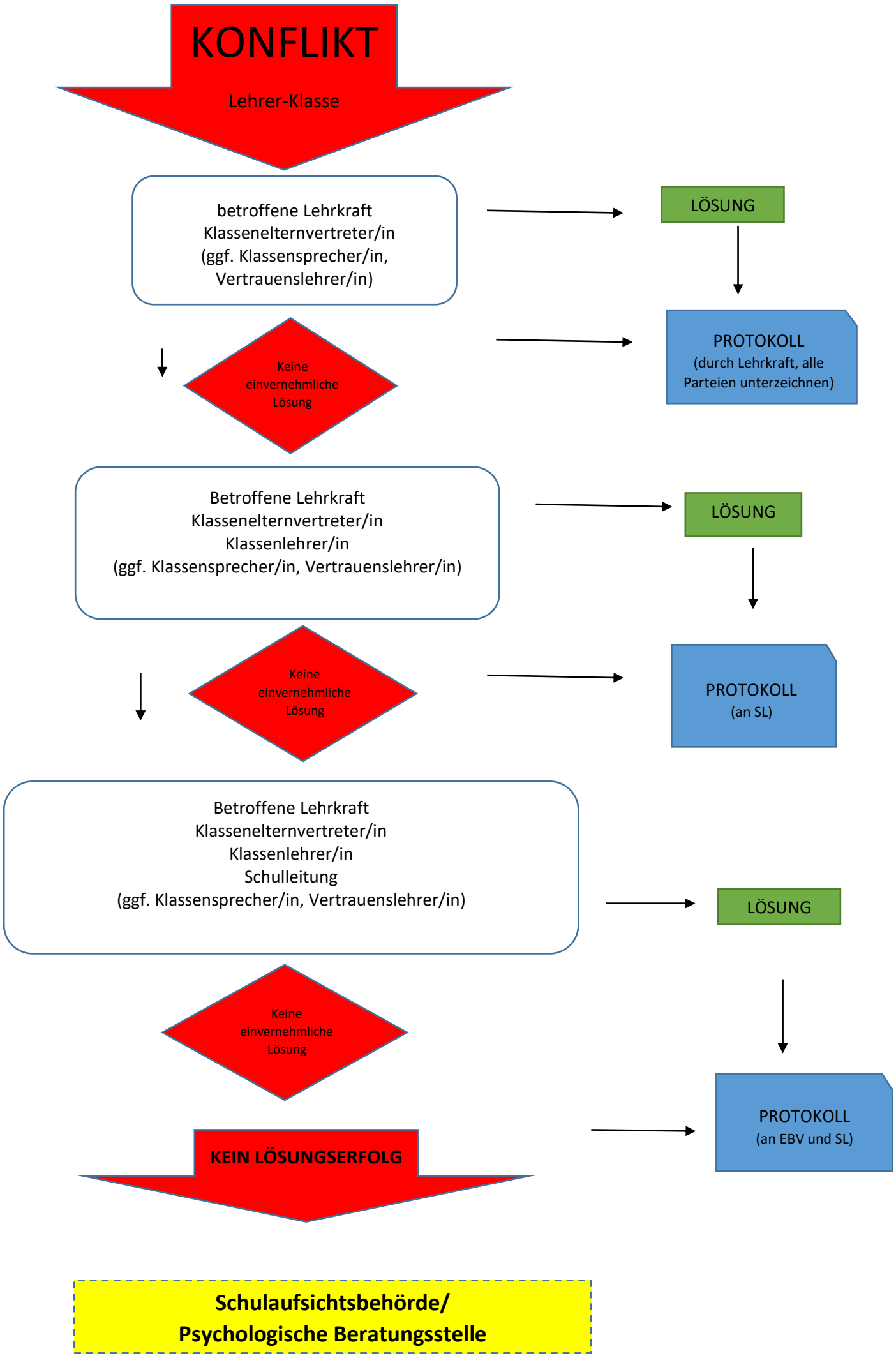Konfliktmanagement an der Luise-Bronner-Realschule Heilbronn